Empower Yourself by registering your account for Peru Utilities Interactive Customer Portal!

Introduction and How To
Welcome to Peru Utilities Electric and Water Customer Portal!

The Customer Portal provides a simple web interface where customers can view usage statistics, compare their usage against temperature, and receive custom usage alerts via email. Customers are encouraged to track their Electric and Water usage through the portal; they will be able to see their consumption on an hour by hour basis, set alerts for out of the ordinary consumption, and much more.
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In order to access the Customer Portal, you will first need to set up an account. You can access the portal from the link below or from the Utility website.

https://my-peru.sensus-analytics.com/login.html#/signin

Click the ‘Need to set up an account?’ link to begin your account setup.
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Please read through the Term and click ‘I Accept’
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Enter your email address, and click ‘Get Started’
After submitting your email address, you will receive a signup email.

Welcome to the Peru Utilities Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser:
https://tinyurl.com/c39f7v3
This link will expire in 24 hours.

Questions? Please email us at customerservice@peruutilities.com or call 765-473-6881.

Follow the instructions, and click the sign up link provided.
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You will be directed back to the customer portal webpage where you will complete the required form.

Complete and submit this form!
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After the form is successfully submitted, you are ready to login

Enter your email & password to sign in.
The main dashboard tab will give an overview of your electric or water consumption and show notifications and alerts.
The Usage Details tab allows you to view your consumption through present time lines or a user adjustable date range.

This page also shows you recent temperature readings to allow you to better understand your electric use in comparison to outside temperatures.
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The meter page allows you to view your meter(s) data to further analyze usage details. This page will also let you add alerts and email recipients.
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Under Settings – Usage Alerts, you are able to create various usage alerts. These alerts include full billing cycles, daily usage and alerts for vacations.
Edit your email address, phone number for alert text messages or add other alert recipients on the Alert Recipients tab.
The User Settings tab will allow you to edit your email address, sign up for text alerts and change your password.

Click the Manage accounts button to add additional accounts.
Please call our customer service team with any questions regarding your account or if you are experiencing issues getting registered.

765-473-6681

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